## Hope Academy of West Michigan: Description of the Amount and Type of Training Provided to 1) Teachers on How to Deliver Virtual Content and 2) Parents/Guardians and Students on How to Access and Use Virtual Content

in compliance with the Omnibus Michigan School Aid Bill for FY21

## Description of the Amount and Type of Training Provided to Teachers on How to Deliver Virtual Content:

All Hope Academy of West Michigan teachers completed the Kent Intermediate District's Remote Learning Bootcamp Course in August 2020 which consisted of 2 full days of training before the school year began. After this course, the teachers have continued to meet with coaches and school leadership weekly in professional learning communities to troubleshoot and share effective strategies in virtual and hybrid learning modes of instruction this school year depending on the level of COVID-19 spread in our state, county, and community.

## Description of the Amount and Type of Training Provided to Parents/Guardians and Students on How to Access and Use Virtual Content:

A survey was distributed to parents/guardians and students to ask them what went well and what did not go well during the closure between March 16, 2020 and June 30, 2020. Specifically in this survey, we also asked if they struggled with using technology and/or accessing the course work. If they said they did struggle, we had a teacher and/or our Parent Engagement Coordinator meet individually or in small groups with the parents/guardians and/or the students to answer their questions and show them how to use the devices issued to the students and how to access the course work. These meetings have occurred both before the school year began (or when a new student enrolls) as well as during the school year if there are issues that develop with use of devices and/or with access.